

TEXT MESSAGING AUTHORIZATION

Welcome to our agency, where we are committed to premier service levels. As a customer of our agency, you have the convenience of contacting our office by either calling, texting, or emailing.

Below, choose the level of engagement with our office for text message correspondence:

_____I reject text messaging initiated by your office.

_____I select text messaging initiated by your office.

Communication preferences can be changed at any time by contacting us at <u>info@alleninsurancegroup.net</u> or responding to a text message with the reply of STOP. You can send START at any time, to rejoin.

Example of when we might text you include:

- 1.) Please call us at the office regarding your auto insurance payment, at your convenience.
- 2.) Your insurance provider has been trying to reach you regarding the completion of tree trimming. We'd be happy to pass on a status update on your behalf, if you have an update.

Reasons you might text us:

- 1.) To ask us how to initiate the claims process.
- 2.) To ask us what we need to add a new vehicle to your policy.

This communication medium will not be used for sales purposes. We will not disclose personal information via text. Any requests for changes to your policy via text are not an assumption of receipt. Verification of requests received can be found on your insurance company's site, via mail, or an email from us. Please don't leave any confidential information on our text line.

By initiating the text process, you automatically opt-in to the texting correspondence, which authorizes us to respond to your request.

Signature

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Date